



**CLIENT TOUR QUESTIONNAIRE**

Durgan Travel Service cares! We want to give you- our valued clients- the best possible service! Your thoughts and opinions are important to us, so we would appreciate you taking a moment to complete and return this questionnaire to us. Thank you!

Name: \_\_\_\_\_ Group (if applicable): \_\_\_\_\_

Tour: \_\_\_\_\_ Date of Tour: \_\_\_\_\_

**Overall, how would you rate this tour?**

Excellent Good Fair Poor

\_\_\_\_\_

**How would your rate the hotels?**

Excellent Good Fair Poor

\_\_\_\_\_

**How would you rate each attraction visited?**

Excellent Good Fair Poor

\_\_\_\_\_

**How would you rate the breakfasts?**

Excellent Good Fair Poor

\_\_\_\_\_

**How would you rate the lunches?**

Excellent Good Fair Poor

\_\_\_\_\_

**How would you rate the dinners?**

Excellent Good Fair Poor

\_\_\_\_\_

**How would you rate the following:**

	<u>EXCELLENT</u>	<u>GOOD</u>	<u>FAIR</u>	<u>POOR</u>	<u>N/A</u>
Durgan Travel Office Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Durgan Travel Service Airport Greeter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tour Host(ess)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local Guides	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus Driver	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hotel Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sightseeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Any additional comments? (Please use the back of this form for additional review/comments, if you run out of space below.)**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Are you interested in future travel?**

To help us help you and your group leader select future tours, please list where and when you wish to travel. List your preferences, whether they are motorcoach, jet, and/or cruise. We love hearing from you! Please complete the following, and we will send you the full details in the mail.

NAME: \_\_\_\_\_ TELEPHONE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

EMAIL (so that we may respond to you): \_\_\_\_\_

WHERE YOU WISH TO TRAVEL: \_\_\_\_\_

WHEN YOU WISH TO TRAVEL: \_\_\_\_\_

*Thank you very much for giving us the opportunity to be of service to you. We appreciate your business and look forward to seeing you on another Durgan Travel tour!*

**Please return this form to Durgan Travel by mail (Richard Durgan, c/o Durgan Travel, 125 Main Street, Stoneham, MA 02180), fax (781-438-6772), or e-mail (info@durgantravel.com).**