

DEVIATION and UPGRADE Request Form

We are pleased that you have chosen to join us on our Durgan tour. In order to assist you in making your trip everything that you expect it to be, please read the following restrictions on changing your return date or upgrading your seats.

1. The deviation can only be taken **at the end** of the tour. Changes cannot be made to your outbound (to Europe) flight.
2. The deviation is on a request basis. Your request is confirmed at the discretion of the participating airline and tour company.
3. The maximum stay beyond the length of the tour is 14 days for most airlines but varies by carrier.
4. There is a fee of \$150.00 per person for the change in the original return date. This fee does not cover any additional airfare or taxes that are incurred as a result of your deviation. This fee must be paid at time of the deviation submission before a change to an airline reservation is allowed. (This fee is non-refundable. If space is not available, this fee will be applied toward your final payment.) Please note that the deviation fee covers change of return date *only* and any further arrangements are additional.
5. Passengers deviating from the tour are responsible for their own expenses once they have left the group (i.e. airport transfers, hotels, etc.).
6. Arrangements for deviations should be made at the time of deposit, but can be made no later than 90 days prior your departure. **Deviations and upgrade requests are not accepted within 90 days.**
7. Due to a dearth of space available on international flights, the return date of your choice may not be available. Please indicate below if there is flexibility with your return date. We recommend submitting your deviation at time of booking, for the best availability.
8. We are pleased to make land arrangements relating to your deviation (i.e. car rental, train tickets, hotels, touring, special events at additional cost, prepaid in full). A \$100 non-refundable (but fully applied to final payment) deposit is required at the time you submit the request for these land arrangements.
9. Upgrades on flights are based on availability of space. Not all flights have premium economy and not all flights have business class. If you are interested in a quote for an upgraded fare, there is a \$150.00 per person request fee. This fee does not cover any additional airfare or taxes that are incurred as a result of your upgrade. This fee must be paid at time of the upgrade submission before a change to an airline reservation is allowed. (This fee is non-refundable. If space is not available, this fee will be applied toward your final balance.)
10. Please be aware that upgrades **start** at an additional \$1500 per person for premium economy or an additional \$3500 per person for business class.
11. Extra leg room seats cannot be requested until the group is ticketed, no earlier than 30 days prior to your departure date.

DEVIATION REQUEST

Please fill-in below if you wish to request a deviation quote or an upgrade quote.
PLEASE NOTE: An additional \$150 per person deposit is required at time of request.

Name (as it appears on passport): _____
Address: _____ City: _____ ST: _____ Zip: _____ Phone: _____
Roommate name (if applicable): _____ Also deviating? Yes No
Date of Tour Departure: _____ Destination: _____ Group (if applicable): _____
Date Requested to Return: _____ Alternate date(s): _____
Return From: _____ (additional fee may apply) Alternate: _____

UPGRADE REQUEST

Upgrade: Premium Economy Business Class

Form of Payment: (check one): Check MC VISA AMEX Card #: _____ Exp. Date: _____

HOTEL/TRANSPORTATION RESERVATIONS

We can make reservations for transportation and hotels for your extended stay. Please fill-in below if you wish to request hotel and car reservations. PLEASE NOTE: An additional \$100 per person deposit is required at time of deposit if land arrangements are to be made.
(Same conditions as air deposit).

HOTEL:

City: _____ Preferred Location: _____
Check-In Date: _____ Check-Out Date: _____

CAR RENTAL:

Pick-Up Date/Time/City: _____
Drop-Off Date/Time/City: _____

TRAIN TICKETS:

Depart: _____ For: _____ Date/Time: _____

General Conditions: Durgan Travel Service is not responsible for any schedule changes instituted by the airline or tour company. The supplemental cost for your airline deviation or upgrade is \$150 per person to be paid at the time deviation form is submitted. Any further changes are subject to penalty. Acceptance of your deviation forfeits any tour inclusions beyond your departure from the "group tour".

Mail to Durgan Travel, 125 Main St., Stoneham MA 02180, email to retailsales@durgantravel.com or fax to (781) 438-6772.