



Durgan Travel Service presents...

8 Days/6 Nights

**VALID
PASSPORT
REQUIRED!**

Your passport must be valid 6 months beyond your return date.

FLORENCE CITY STAY

March 10 -17, 2018

\$ 1799* for payment by credit card

\$ 1769* for payment by cash/check

Rates are per person, twin occupancy, and **INCLUDE**
\$306.91 in air, taxes, fees and fuel charges
(subject to change).



OUR 8-DAY/6-NIGHT FLORENCE CITY TOUR ITINERARY:

DAY 1 – BOSTON ~FRANKFURT~FLORENCE: Depart Boston's Logan International Airport aboard our transatlantic Lufthansa flight to Florence, Italy (via Frankfurt) with meal and beverage service, as well as stereo headsets, while in flight.

DAY 2 – FLORENCE: *"Benvenuti in Italia!"* Upon arrival at the Florence Airport, we will meet our Tour Escort, who will help us transfer. Board our private motorcoach and check into our hotel, the Grand Hotel Mediterraneo (or similar). This 4 star business hotel is located in the Santa Croce Area, just outside the Restricted Access Area and only 5 minutes driving from highway's A1 Firenze Nord exit. This ease of access goes along with the proximity with the main shopping streets of the city and with the stunning lookout point of Piazzale Michelangelo: staying at the Grand Hotel Mediterraneo you will be in the very heart of Florence. Hotel website: <http://www.hotelmediterraneofirenze.com/>

DAY 3 – FLORENCE: After breakfast, there will be a half-day sightseeing tour of Florence. We will visit the beautiful Piazza Del Duomo to see the Cathedral of Santa Maria del Fiore, Giotto's Bell Tower, and the Romanesque Baptistery of St. John. The afternoon is at leisure, to explore according to individual interests. Florence has some of the greatest shopping and museums in the world, including the Academia and the Uffizi Gallery. Dinner is on our own. Overnight. (B)

DAY 4 – FLORENCE: After breakfast, we'll have another day at leisure to explore Florence and the Tuscan countryside. Lunch and dinner are on our own. Overnight. (B)

DAY 5 – FLORENCE: After breakfast, we'll have another day at leisure to explore Florence and the Tuscan countryside. Lunch and dinner are on our own. Overnight. (B)

DAY 6 – FLORENCE: After breakfast, we'll have another day at leisure to explore Florence and the Tuscan countryside. Lunch and dinner are on our own. Overnight. (B)

DAY 7 – FLORENCE: After breakfast, we'll have another day at leisure to explore Florence and the Tuscan countryside. Lunch and dinner are on our own. Overnight. (B)

DAY 8 – FLORENCE~MUNICH~BOSTON: After breakfast and hotel check-out, we will transfer to Florence Airport to board our return flight to Boston (via Munich), with meal and beverage service, as well as stereo headsets, available while in flight. (B)



OUR FLORENCE CITY STAY INCLUDES ALL OF THE FOLLOWING:

- Round-trip regularly scheduled Lufthansa flights Boston-Frankfurt-Florence and Florence-Munich-Boston with meal and beverage service in flight.
- Special meet-and-greet service and assistance at the airport by a Durgan Travel Representative.
- 6-nights' accommodations at the Grand Hotel Mediterraneo (or similar), based on twin occupancy. The single supplement is an additional \$360 per single. Triple reduction \$33 pp. *Limited availability – may be unavailable or subject to surcharge.*
- Portage of luggage at the hotel. (*One bag per person.*)
- Breakfast each morning.
- All room and meal taxes, as well as gratuities to bellmen.
- All transfers and sightseeing aboard a private, deluxe, temperature-controlled motorcoach.
- Half-day sightseeing tour of Florence on the first full day in Italy.
- Complimentary Durgan Travel Service flight bag.

A \$300 DEPOSIT IS DUE UPON RECEIPT OF FLYER. THE BALANCE IS DUE 75 DAYS PRIOR TO DEPARTURE.

TRAVEL PROTECTION INSURANCE: We encourage the purchase of the travel protection plan. Trip insurance protects against the unexpected! No one signs up for a trip thinking they are going to have to cancel or have an accident or illness and have to return home early. Do you have children or elderly parents? Trip Mate will get you home if something life threatening happens to an immediate family member, or, will refund you for canceling in advance of departure and or for missed portions of your trip for the same reason or for illness or accident. Trip Mate's "soup to nuts" travel protection plan covers all of these possibilities. Optional trip insurance is a small price to pay for the peace of mind knowing you and your tour arrangements are fully insured against the unexpected. We will pay your insurance premium out of your initial deposit so that the insurance industry's "pre-existing illness clause" is waived, and add the cost of your insurance plan to your final bill so that you do not have to make this added out-of-pocket expense now!

All persons traveling with Durgan Travel Service are automatically enrolled in Travel Protection Insurance through Trip Mate (1-800-888-7292) if they checked off the "YES" box on the Reservation Form. Please call Trip Mate if you have questions about your insurance or your eligibility. The plan covers trip cancellation or pre- or post-trip interruption, and tour operator/cruise line/airline bankruptcy up to the cost of the trip and travel delay up to \$750 (max. \$150 per day). Emergency evacuation is covered up to \$50,000. Accident or Sickness Medical Expense is covered up to \$25,000. Lost or stolen baggage/personal effects are covered up to \$2500. Baggage delay (24 hours or more) up to \$250 reimbursement, and death or dismemberment benefit \$25,000 max.

You can protect your travel investment at a very affordable group rate – take peace of mind with you when you travel. Cover your vacation investment, your belongings, and most importantly, you. The Durgan Travel Service Travel Protection Plan is your ticket to worry-free travel. Before you purchase travel insurance, we recommend that you carefully review the plan information. Please Note: Plan benefits, limits, and provisions may vary by state jurisdiction. To review full plan details online, go to: www.tripmate.com/wpTPG02. This plan is underwritten by: United States Fire Insurance Company, Eatontown, NJ. Benefits are administered by: Trip Mate, Inc.*, 9225 Ward Parkway, Suite 200, Kansas City, MO, 64114, 1-800-888-7292 (*in CA, dba Trip Mate Insurance Agency).

TRIP DEVIATIONS: Any request for tour deviation will be subject to availability at the time of booking. The *maximum* extension permitted is 10 - 14 days, depending on the airline. A deviation form, along with the surcharge fee of \$150 to change the air (additional \$100 for land arrangements), must be submitted at the time of initial payment, but will be accepted up to 120 days prior to departure. After processing the request, any additional deviation expenses (car rental, train, hotel, etc.) must be paid, in full, to the Retail Department of Durgan Travel at the time of reservation. Download form from www.durgantravel.com or call Durgan Travel at 1-800-234-9959 to request a deviation form.

RESPONSIBILITY: Durgan Travel Service and their agents, in accepting bookings for this tour, clearly stipulate that they are not liable for faults or defaults of other companies and persons that may be used in the carrying-out of the tour services, also for accidents, baggage losses, delays, or cancellations, strikes, political unrest, riots, and acts of God and war, and changes in schedules. In the event it becomes necessary or advisable, for the comfort or well-being of the passengers, or for any reason whatsoever, to alter the itinerary or arrangements, such alterations may be made without penalty to the operator. Additional expenses, if any, shall be borne by the passengers. The right is reserved to withdraw the tour due to insufficient participation or for any reason whatsoever; also to decline to accept or to retain any person as members of the tour. The airlines and bus lines concerned are not to be held responsible for any acts, omissions, or events during the time the passengers are not onboard. The pass contract in use by the airlines or bus companies concerned constitutes the sole contract between the company and purchase of this tour and/or passengers. The issuance and acceptance of receipt tickets and/or tour membership coupons, along with making the initial deposit, shall be deemed to be consent to and acceptance of the foregoing terms and conditions.

PLEASE ENSURE THAT ALL NAMES ARE FILLED IN AS THEY APPEAR ON PASSPORTS. The Transportation Security Administration (TSA) requires the following information: You are responsible for filling out this form CORRECTLY and COMPLETELY, and failure to do so will result in the denial of boarding at the airport and/or financial penalties (upwards of \$125). You are responsible for any expenses, inconveniences, or loss of trip stemming from providing incomplete or incorrect information. Additionally, airlines are refusing to do "name changes" if information is not provided properly in the first place, resulting in the passenger losing their seat. Any missing or outdated information **MUST** be provided to Durgan Travel **NO LATER** than 75 days prior to departure. Plan to renew your passport in time to submit all pertinent information by 75 days prior to departure. Your passport must be good for a minimum of SIX (6) months after your return date.

COMPLETE & MAIL TO:
DURGAN TRAVEL
125 MAIN STREET
STONEHAM MA 02180
(781) 438-2224
(800) 234-9959
retailsales@durgantravel.com

FLORENCE/03/10-17/18/ml/ak

\$1799 (credit card)/\$1769 (cash/check)

Rates are per person, double occupancy, and INCLUDE \$306.91 in air taxes, fees, and fuel surcharges.

Single, add \$360 (Single rooms subject to availability at time of booking) Twin Triple, deduct \$33

We offer Trip Mate Travel Protection to insure your trip. Choose YES or NO:

YES, insure my trip with Trip Mate Travel Protection! Insurance will be added to the package at \$159 premium per person twin/\$199 single and will be prepaid from my deposit. (See policy inclusions on Page 2.) The insurance premium is paid out of your initial deposit and is non-refundable.

NO, I do not wish to include the premium for Trip Mate Travel Protection Insurance. I realize that I am NOT covered by insurance.

Please find enclosed a deposit of \$400 per person for ___ person(s) due as soon as possible, as space is limited and available on a first come, first served basis. Make your check payable to **DURGAN TRAVEL SERVICE**. I/we understand that the balance is due 75 days prior to tour departure and that full refunds, minus a \$25.00 service fee and the cost of insurance, will be returned to passengers if cancellation is given up to 90 days prior to tour departure date. Between 89 – 76 days prior to departure, the full deposit is non-refundable. Between 75 – 60 days prior to departure, 25% of the total tour price is forfeited. Between 59 – 45 days prior to departure, 50% of the total tour price is forfeited. Between 44 – 36 days prior to departure, 75% of the total tour price is forfeited. Within 35 days of departure – no refund.

PLEASE PRINT CLEARLY & COMPLETELY!

Please remit a photocopy of the photo page of your passport with your reservation form, if possible, for purposes of clarity.

Name (as it appears on passport): _____ M F

Passport #: _____ Place of Issue: _____ Citizenship: _____ Exp. Date: _____

Address: _____ City: _____ State: _____ ZIP: _____

Best Phone #: _____ HOME CELL WORK Alt. Phone #: _____ HOME CELL WORK

Date of birth: _____ City & State of birth: _____ E-mail: _____

In Case of Emergency, Notify: _____ Phone # _____

Roommate #1: Name (as it appears on passport): _____ M F

Passport #: _____ Place of Issue: _____ Citizenship: _____ Exp. Date: _____

Address: _____ City: _____ State: _____ ZIP: _____

Best Phone #: _____ HOME CELL WORK Alt. Phone #: _____ HOME CELL WORK

Date of birth: _____ City & State of birth: _____ E-mail: _____

Roommate #2: Name (as it appears on passport): _____ M F

Passport #: _____ Place of Issue: _____ Citizenship: _____ Exp. Date: _____

Address: _____ City: _____ State: _____ ZIP: _____

Best Phone #: _____ HOME CELL WORK Alt. Phone #: _____ HOME CELL WORK

Date of birth: _____ City & State of birth: _____ E-mail: _____

Credit Card #: (if depositing on card): _____ VISA MC DIS Exp. Date: _____

Name (as it appears on credit card): _____ Signature: _____

****Please Note: Payment by cash or check is discounted.****

I have read and understand the policies listed on this flyer. Prices on this flyer were effective on the date listed below. At the time you purchase your tour, prices may be higher because of increased carrier charges. Any rate changes would be advised at time of final billing. I understand that the airline tickets or air tours I am purchasing are subject to supplemental price increases after the date of purchase due to additional charges imposed by a supplier or government. I acknowledge that I may be charged additional sums by Durgan Travel to offset increased fees, fuel surcharges, taxes, fluctuation in foreign exchange markets or any combination thereof. I hereby consent to any post-purchase price increases and authorize Durgan Travel to charge my credit card for such additional amounts. Additionally I have provided all information as accurately as possible and with the understanding that I may be subject to a cancellation or change penalties of at least \$125 if they are incorrect.

Signature: _____ Date: _____