

Durgan
Travel Service
CELEBRATING 50
YEARS OF TRAVEL
EXCELLENCE in 2019
www.durgantravel.com

Durgan Travel Service presents...

LAKE COMO & SWITZERLAND

9 DAYS/7 NIGHTS
Featuring St. Moritz,
Bergamo, Lake
Maggiore, Milan,
Lugano & the
Borromean Islands
All from one hotel on
Lake Como!

**VALID
PASSPORT
REQUIRED**

Must be valid for 6 months beyond return date



May 8 - 16, 2020

\$2799*

Sep. 11 - 19, 2020

\$2939*

*Rates are for payment by cash/check. See reservation form for credit card rates. Rates are per person, twin occupancy and INCLUDE \$500 in air taxes, fees, and fuel surcharges (subject to change).

OUR 9-DAY/7-NIGHT LAKE COMO & SWITZERLAND TOUR ITINERARY:

DAY 1 – BOSTON~INTERMEDIATE CITY~MILAN: Depart Boston's Logan International Airport aboard our transatlantic flight to Milan (*via an intermediate city*) with meal and beverage service, as well as stereo headsets, available while in flight.

DAY 2 – MILAN~LAKE COMO: "Benvenuti in Italia" Arrival at Malpensa Airport in Milan where we will be met by our Tour Escort who will assist with our transfer. Board our private motorcoach for a scenic drive to Lake Como where we will check in at our 4-star hotel. The remainder of the day is at leisure to familiarize ourselves with our surroundings. Dinner and overnight at our hotel. (D)

DAY 3 –LAKE COMO~BELLAGIO: Breakfast at our hotel. Our morning begins with a guided morning tour of the beautiful town of Como, which has kept much of its ancient Roman street plan, beginning in the lovely Piazza Cavour which is surrounded by quaint cafés, colorful houses, and stately hotels. In the afternoon, we will travel by boat on a cruise from the town of Como, up the lake past gorgeous villas, to the picturesque town of Bellagio, where we can wander through the peaceful, narrow lanes and covered walkways lined with pastel-colored houses typical of the area. Return by boat and motorcoach to our hotel for dinner and overnight. (B, D) *Please note: mode of travel and touring (bus/ferry/walking) may vary dependent on hotel location.*

DAY 4 – BERGAMO: Breakfast at our hotel. Today's excursion will take us to Bergamo, which against the backdrop of the Bergamese Alps, is one of the most beautifully situated cities in Lombardy. Bergamo's Old Town is perched on a hill above, enclosed by ancient Venetian walls, while the modern city center sprawls across the plains below. Our walking tour begins in the Piazza Vecchia – the heart of the Old Town – and we will have the opportunity to view many of its most significant civic and religious monuments, including the Palazzo del Comune, Palazzo della Ragione, the magnificent Cathedral, St. Maria Maggiore, the Colleoni Chapel, with its frescoed dome by Tiepolo, and the beautiful Baptistery. Late-afternoon return to our hotel for dinner and overnight. (B, D)

DAY 5 – LAKE MAGGIORE & THE BORROMEAN ISLANDS: Breakfast at our hotel. Today, we will discover wonderful Lake Maggiore and the Borromean Islands. First on our agenda, we will drive to Stresa where we will board the boat for our cruise to Isola Bella for a tour of the sumptuous Borromeo Palace, and its magnificent and massive Italian-style gardens. We will next cruise to tiny Isola dei Pescatori, once a fisherman's island and Hemingway's favorite of the Borromean Islands. We will spend the afternoon exploring the island with its narrow alleyways and romantic churches. Return to Stresa by boat, then transfer by motorcoach to our hotel for dinner and overnight. (B, D)

DAY 6 – ST. MORITZ, SWITZERLAND: Breakfast at our hotel. This morning, we will head north, through Chiavenna in the beautiful Bregaglia Valley, to Castasegna where we will cross the Swiss border. Then, we will navigate the thirteen winding hairpin turns of the road through the Maloja Pass. After passing by crystal-blue Lake Sils, we will drive through Silvaplana (which is 6000 feet above sea level) to the world-renowned mountain resort of St. Moritz. Our short walking tour will include this chic town's most

historic and famous landmarks, including the Protestant Church (circa 1786), the idyllic Old Cemetery, and the Schiefer Turm (the Leaning Tower – all that remains of the old Romanesque Church of St. Maurice), leaving time for some shopping in this elegant town. Return to our hotel for dinner and overnight. (B, D)

DAY 7 – MILAN: Breakfast at our hotel. Departing our hotel this morning, we will head south to stylish Milan, a city with some of the world's most stunning art and architecture. Our walking tour will include viewing the flamboyant 14th century Gothic Duomo ("defended" by the marble statues of 2,224 saints and nearly 100 gargoyles), the legendary Teatro alla Scala opera house, and the beautiful Renaissance Church of Santa Maria delle Grazie. If available, we will visit its rectory to view Da Vinci's 15th century masterpiece "Last Supper" mural painting. Return to our hotel for dinner and overnight. (B, D)

DAY 8 – LUGANO, SWITZERLAND: Breakfast at our hotel. This morning, we will again cross the Swiss border for our full-day tour to Lugano, Switzerland. Lugano is nestled in a bay on the northern side of Lake Lugano, surrounded by the nearby Swiss Alps. The town center, with its Mediterranean-style squares and arcades, and numerous parks, invites us to laze around and enjoy the atmosphere. By the lakeside promenade are the famous Belvedere Gardens, which boasts not only magnificent camellias and magnolias, but also countless sub-tropical plants and modern works of art. Return to Lake Como for dinner and overnight at our hotel. (B, D)

DAY 9 – MILAN~INTERMEDIATE CITY~BOSTON: After breakfast and hotel check-out, we will transfer to Malpensa Airport in Milan to board our return flight to Boston (*via intermediate city*) with meal and beverage service, as well as stereo headsets, available while in flight. (B)

OUR 9-DAY/7-NIGHT LAKE COMO & SWITZERLAND TOUR INCLUDES THE FOLLOWING:

- ★ Special meet-and-greet service and assistance at Logan Airport by a Durgan Travel Representative.
- ★ Round-trip regularly scheduled flights Boston-Intermediate City-Milan and return, with meal and beverage service, as well as stereo headsets, available while in-flight. The identity of the carrier, which may include the carrier's code-share partner, will be assigned and disclosed at a later date.
- ★ All transfers and daily sightseeing aboard a deluxe, private, temperature-controlled motorcoach, with expert driver.
- ★ 7-nights' accommodations at a first-class hotel in the Lake Como area, based on twin occupancy. The single supplement is an additional \$498 per single. *Limited availability – may be unavailable or subject to surcharge.* Triples are available at the twin rate.
- ★ Porterage of luggage at the hotels.
- ★ Breakfast (B) each morning and dinner (D) each evening.
- ★ Tickets for our boat cruises on Lake Como and Lake Maggiore.
- ★ Comprehensive sightseeing package as described in the itinerary, including entrance fees, where applicable.
- ★ Services of a full-time Tour Escort who will accompany our group throughout the tour.
- ★ Expert English-speaking step-on guides where required.
- ★ All room and meal taxes, and gratuities to bellmen. A small per-night city tax may have to be paid directly to the hotel.
- ★ Complimentary Durgan Travel Service travel accessory and complete packet of required travel documents.

A \$400 DEPOSIT IS DUE UPON RECEIPT OF FLYER. THE BALANCE IS DUE 75 DAYS PRIOR TO DEPARTURE.



TRAVEL PROTECTION INSURANCE: We encourage the purchase of the travel protection plan. Trip insurance protects against the unexpected! No one signs up for a trip thinking they are going to have to cancel or have an accident or illness and have to return home early. Do you have children or elderly parents? Trip Mate will get you home if something life threatening happens to an immediate family member, or, will refund you for canceling in advance of departure and or for missed portions of your trip for the same reason or for illness or accident. Trip Mate's "soup to nuts" travel protection plan covers all of these possibilities. Optional trip insurance is a small price to pay for the peace of mind knowing you and your tour arrangements are fully insured against the unexpected. We will pay your insurance premium out of your initial deposit so that the insurance industry's "pre-existing illness clause" is waived, and add the cost of your insurance plan to your final bill so that you do not have to make this added out-of-pocket expense now!

All persons traveling with Durgan Travel Service are automatically enrolled in Travel Protection Insurance through Trip Mate (1-800-888-7292) if they checked off the "YES" box on the Reservation Form. Please call Trip Mate if you have questions about your insurance or your eligibility. The plan covers trip cancellation or pre- or post-trip interruption, and tour operator/cruise line/airline bankruptcy up to the cost of the trip and travel delay up to \$750 (max. \$150 per day). Emergency evacuation is covered up to \$50,000. Accident or Sickness Medical Expense is covered up to \$25,000. Lost or stolen baggage/personal effects are covered up to \$2500. Baggage delay (24 hours or more) up to \$250 reimbursement, and death or dismemberment benefit \$25,000 max.

You can protect your travel investment at a very affordable group rate – take peace of mind with you when you travel. Cover your vacation investment, your belongings, and most importantly, you. The Durgan Travel Service Travel Protection Plan is your ticket to worry-free travel. Before you purchase travel insurance, we recommend that you carefully review the plan information. Please Note: Plan benefits, limits, and provisions may vary by state jurisdiction. To review full plan details online, go to: www.tripmate.com/wpTPG02. This plan is underwritten by: United States Fire Insurance Company, Eatontown, NJ. Benefits are administered by: Trip Mate, Inc.*, 9225 Ward Parkway, Suite 200, Kansas City, MO, 64114, 1-800-888-7292 (*in CA, dba Trip Mate Insurance Agency).

TRIP DEVIATIONS: Any request for tour deviation will be subject to availability at the time of booking. The *maximum* extension permitted is 10 - 14 days, depending on the airline. A deviation form, along with the surcharge fee of \$150, *should* be submitted at the time of initial payment, but will be accepted up to 90 days prior to departure. After processing, the request, any additional deviation expenses (car rental, train, hotel, etc.) must be paid, in full, to the Retail Department of Durgan Travel at the time of reservation. Download form from www.durgantravel.com or contact Durgan Travel at Toll Free 1-800-234-9959 to request a deviation form.

RESPONSIBILITY: Durgan Travel Service and their agents, in accepting bookings for this tour, clearly stipulate that they are not liable for faults or defaults of other companies and persons that may be used in the carrying-out of the tour services, also for accidents, baggage losses, delays, or cancellations, strikes, political unrest, riots, and acts of God and war, and changes in schedules. In the event it becomes necessary or advisable, for the comfort or well-being of the passengers, or for any reason whatsoever, to alter the itinerary or arrangements, such alterations may be made without penalty to the operator. Additional expenses, if any, shall be borne by the passengers. The right is reserved to withdraw the tour due to insufficient participation or for any reason whatsoever; also, to decline to accept or to retain any person as members of the tour. The airlines and bus lines concerned are not to be held responsible for any acts, omissions, or events during the time the passengers are not onboard. The pass contract in use by the airlines or bus companies concerned constitutes the sole contract between the company and purchase of this tour and/or passengers. The issuance and acceptance of receipt tickets and/or tour membership coupons, along with making the initial deposit, shall be deemed to be consent to and acceptance of the foregoing terms and conditions.

PLEASE ENSURE THAT ALL NAMES ARE FILLED IN AS THEY APPEAR ON PASSPORTS. The Transportation Security Administration (TSA) requires the following information: You are responsible for filling out this form CORRECTLY and COMPLETELY, and failure to do so will result in the denial of boarding at the airport and/or financial penalties (upwards of \$300). You are responsible for any expenses, inconveniences, or loss of trip stemming from providing incomplete or incorrect information. Additionally, airlines are refusing to do "name changes" if information is not provided properly in the first place, resulting in the passenger losing their seat. Any missing or outdated information **MUST** be provided to Durgan Travel Service **NO LATER** than 75 days prior to departure. Plan to renew your passport in time to submit all pertinent information by 75 days prior to departure. Your passport must be good for a minimum of six (6) months after your return date.

RESERVATION FORM ON REVERSE

COMPLETE AND MAIL TO:
DURGAN TRAVEL
125 MAIN ST.
STONEHAM MA 02180
(800) 234-9959
FAX (781) 438-6772
retailsales@durgantravel.com
Or book online at
<https://register.durgantravel.com>

LAKE COMO & SWITZ./2020 DEPARTURES/ML/AK

- May 8 – 16, 2020 at \$2999 (credit card) / \$2939 (cash or check)*
- Sep. 11 – 19, 2020 at \$2859 (credit card) / \$2799 (cash or check)*

Prices are per person double and INCLUDE \$500 in taxes, fees, and fuel surcharges.

- Single, add \$498 (**subject to availability at booking.**)
- Twin
- Triple, same rate as twin

We offer Trip Mate Travel Protection to insure your trip (see policy inclusions on previous page).

Please choose YES or NO below:

YES, insure my trip with Trip Mate Travel Protection! Trip Mate Insurance **will be added** to the package at \$239 per person twin/\$289 single and will be prepaid from my deposit. (See policy inclusions on Page 2.) The insurance premium is paid out of your initial deposit and is non-refundable.

NO, I do not wish to include the premium for **Trip Mate Travel Protection Insurance**. I realize that I am **NOT** covered by **Travel Protection Insurance**.

Please find enclosed a deposit of \$400 per person for ___ person(s) due as soon as possible, as space is limited and available on a first come, first served basis. Make your check payable to **DURGAN TRAVEL SERVICE**. I/we understand that the balance is due 75 days prior to tour departure and that full refunds, minus a \$25.00 service fee and the cost of insurance, will be returned to passengers if cancellation is given up to 90 days prior to tour departure date. Between 89 – 76 days prior to departure, the full deposit is non-refundable. Between 75 – 60 days prior to departure, 25% of the total tour price is forfeited. Between 59 – 45 days prior to departure, 50% of the total tour price is forfeited. Between 44 – 36 days prior to departure, 75% of the total tour price is forfeited. Within 35 days of departure – no refund.

Name (as it appears on passport): _____ M F

Passport #: _____ Place of Issue: _____ Citizenship: _____ Exp. Date: _____

Address: _____ City: _____ State: _____ ZIP: _____

Best Phone #: _____ HOME CELL WORK Alt. Phone #: _____ HOME CELL WORK

Date of birth: _____ E-mail: _____

In Case of Emergency, Notify: _____ Phone # _____

Roommate #1: Name (as it appears on passport): _____ M F

Passport #: _____ Place of Issue: _____ Citizenship: _____ Exp. Date: _____

Address: _____ City: _____ State: _____ ZIP: _____

Best Phone #: _____ HOME CELL WORK Alt. Phone #: _____ HOME CELL WORK

Date of birth: _____ E-mail: _____

Roommate #2: Name (as it appears on passport): _____ M F

Passport #: _____ Place of Issue: _____ Citizenship: _____ Exp. Date: _____

Address: _____ City: _____ State: _____ ZIP: _____

Best Phone #: _____ HOME CELL WORK Alt. Phone #: _____ HOME CELL WORK

Date of birth: _____ E-mail: _____

Credit Card #: (if depositing on card): _____ VISA MC DIS Exp. Date: _____

Name (as it appears on credit card): _____ Signature: _____

****Please Note: Payment by cash or check is discounted.****

I have read and understand the policies listed on this flyer. Prices on this flyer were effective on the date listed below. At the time you purchase your tour, prices may be higher because of an increase in carrier charges. Any rate changes would be advised at time of final billing. I understand that the airline tickets or air tours I am purchasing are subject to supplemental price increases after the date of purchase due to additional charges imposed by a supplier or government. I acknowledge that I may be charged additional sums by Durgan Travel to offset increased fees, fuel surcharges, taxes, fluctuations in foreign exchange markets or any combination thereof. Prices on this flyer were effective on the date listed below. At the time you purchase your tour, prices may be higher because of an increase in carrier charges. Any rate changes would be advised at time of final billing. I hereby consent to any post-purchase price increases and authorize Durgan Travel to charge my credit card for such additional amounts. Additionally, I have provided all information as accurately as possible and with the understanding that I may be subject to a cancellation or change penalties of at least \$125 if they are incorrect.

Signature: _____ Date: _____