

**Durgan**  
Travel Service

40 Years in Business!

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**Valid  
Passport  
Required!**

**Durgan Travel Service**

*presents...*

# NORTHERN ITALY LAKES TOUR

**featuring: Innsbruck, Austria; Verona,  
Padua, Venice and Milan in Italy**

**9-Days/7-Nights**

**2010 DEPARTURES:**

**October 1 - 9<sup>at</sup> \$1899\***

**October 29 - November 6<sup>at</sup> \$1749\***

\*The above rates are for payment by credit card.  
See Res Form (on back) for discount cash and check rate.



**Beautiful Riva del Garda!**

All rates are per person, twin occupancy,  
and plus \$396.85 in air taxes, fees,  
and Fuel Surcharges (subject to change).

Join your fellow travelers on a scenic vacation of the Lakes Region of Northern Italy, including visits to Innsbruck, Austria and Milan, Italy. Our 9-day/7-night tour will include round trip flights, round trip transfers to and from the hotel and airport in Italy, 3 meals daily, as well as daily sightseeing. Our home away from home will be a 1<sup>st</sup> class hotel in the enchanting Lake Garda region.

### OUR 9-DAY/7-NIGHT NORTHERN ITALY LAKES TOUR ITINERARY IS AS FOLLOWS:

**DAY 1 - BOSTON-INTERMEDIATE CITY-MILAN:** Depart Boston's Logan International Airport on a round-trip transatlantic flight to Milan (possibly via an intermediate city depending on air carrier). Full meal and beverage service, as well as stereo headsets, available in-flight.

**DAY 2 - MILAN:** Upon arrival in Milan, we will be met by our Tour Escort who will assist us boarding our motorcoach for transfer to our 1<sup>st</sup> class hotel in the Lake Garda region. The remainder of the day is at leisure to familiarize ourselves with the area prior to our dinner at the hotel this evening. Overnight. (D)

**DAY 3 - LAKE GARDA-SIRMIONE-GARDONE:** We will be off for a tour of Lake Garda today, which consists of both a bus tour and a boat tour. Of all the great lakes of Northern Italy, Lake Garda is the greatest! It is an oasis of Mediterranean light and color. Next, we will enjoy a relaxing cruise on Lake Garda beginning in Sirmione, (often referred to as "the brightest jewel in Garda") and ending in Gardone, one of the most elegant towns on the lake! (BB, L, D)

**DAY 4 - MALCESINE-RIVA DEL GARDA:** Today, we will spend a fun day in Malcesine! It's Market Day!! We will have a guided-walking tour of this quiet little town between the slopes of Monte Baldo and the shores of Lake Garda. The highlight of the tour is a visit to the 13<sup>th</sup> century turreted **Castello Scaligeri**. The famous German poet, **Goethe**, was imprisoned here for spying in 1786. It also contains a small natural history museum, **Museo A. Pariani**, in one of the castle's towers. We will then proceed to **Riva del Garda**, one of the best known of the lake's resorts, for lunch with wine tasting. The remainder of the afternoon is at leisure. (BB, L, D)

**DAY 5 - INNSBRUCK-BOLZANO-ORTISEI:** Today, an excursion to Innsbruck, Austria is on our agenda. Through the **Adige Valley**, the **Isarco Valley**, and the spectacular **Brenner Pass**, we reach Innsbruck, an important historical and commercial center of Austria. There will be a visit to the historic section, including the **Imperial Palace**. There will be free time for shopping before we begin our tour of the **Dolomites**. We reach **Bolzano** by motorway and drive through the **Ega Valley**, arriving at **Lake Carezza**, then through the **Fazza Valley** and the **Gardena Valley**, with a visit to **Ortisei**. (BB, L, D)

**DAY 6 - MILAN:** We will depart on an excursion north to Milan where we will enjoy a wonderful, narrated panoramic tour of the city including visits to **The Duomo**, which is the largest Gothic cathedral in Italy and the **Church of Santa Maria Delle Grazie**, the 15<sup>th</sup> century Renaissance church which houses Leonardo Da Vinci's masterpiece - "**The Last Supper**". After lunch, we will have plenty of free time for shopping and independent sightseeing. Late in the afternoon, we will return to our hotel for dinner. (BB, L, D)

**DAY 7 - VENICE:** Today, we are off to Venice! Venice is a "must see" when visiting Italy. This fantastic metropolis was built on 118 small islands, with countless canals and bridges. We will tour along the **Grand Canal** to **St. Mark's Square**, the heart of Venice. There will be free time to enjoy the unusual beauty of this city. Mid to late afternoon return to the hotel. (BB, L, D)

**DAY 8 - VERONA-PADUA:** We will depart today for Verona, the setting for Shakespeare's "Romeo and Juliet". We will be taken on a sightseeing tour of the **Church of San Zeno**, **Piazza Bra** and **The Arena**, **Piazza delle Erbe** (with its marketplace), **Piazza dei Signori**, the **Tombs of the Della Scala Family**, and the **House of Juliet**. Our next and last stop today will be to the ancient university city of Padua, the seat of its famous university founded in 1222. (BB, L, D)

**DAY 9 - MILAN-INTERMEDIATE CITY-BOSTON:** After breakfast, we will check-out of our hotel and be transported to Milan for our return flight to Boston (possibly via an intermediate city depending on air carrier), arriving late in the afternoon. (BB)

## OUR NORTHERN ITALY LAKES TOUR INCLUDES ALL OF THE FOLLOWING:

- \* Special meet-and-greet service and assistance at Logan Airport by a Durgan Travel Service Representative.
- \* Round trip regularly scheduled flights Boston-Milan and return (*via an intermediate city*), with full meal and beverage service en route and including stereo headsets, and movies.
- \* Porterage of luggage at the hotel.
- \* 7-nights in the Lake Garda Region at a 1<sup>st</sup> class hotel based on twin occupancy. The Single Supplement is an additional \$420 per single. *ONLY 4 singles per trip*. Triples are available at the twin rate.
- \* All transfers and sightseeing aboard a temperature-controlled motorcoach with an expert driver.
- \* Comprehensive sightseeing package, as illustrated in the itinerary, including entrance fees and expert guides where applicable.
- \* All room and meal taxes, and gratuities to bellmen.
- \* Substantial buffet breakfast (BB) daily with hot and cold drinks, bread, jam, salami, cheese, cereal and fruit salad. Lunch (L) is either at the hotel, a box lunch when on tour or our special lunch in Riva del Garda with wine tasting. Dinner (D), with a choice of menu, is three courses daily. (*All meals are included!!*).
- \* Full services of a local, English-speaking Tour Escort who will accompany our group throughout the tour.
- \* Complimentary Durgan Travel Service flight bag and complete packet of required documentation.

**A DEPOSIT OF \$250 IS DUE UPON RECEIPT OF FLYER. THE BALANCE IS DUE 75 DAYS PRIOR TO DEPARTURE.**

**TRAVEL PROTECTION INSURANCE:** All persons traveling with Durgan Travel Service are automatically enrolled in Travel Protection Insurance through Trip Mate (1-800-888-7292), *UNLESS* you "opt out" and check-off the "NO" box below on the Reservation Form. Please *ONLY* call Trip Mate if you have questions about your insurance or your eligibility. The plan covers trip cancellation or pre- or post-trip interruption, and tour operator/cruise line/airline bankruptcy up to the cost of the trip and travel delay up to \$750 (*max. \$150 per day*). Emergency evacuation is covered up to \$50,000. Accident or Sickness Medical Expense is covered up to \$25,000. Lost or stolen baggage/personal effects are covered up to \$2500. Baggage delay (24-hours or more) up to \$250 reimbursement, and death or dismemberment benefit \$25,000 max.. This plan is underwritten by: The United States Fire Insurance Company. **This policy is administered by:** Trip Mate, Inc. (In CA, dba Trip Mate Insurance Agency), 9225 Ward Parkway, Suite 200, Kansas City, MO 64114, 1-800-888-7292.

**TRIP DEVIATIONS:** Any request for tour deviation will be subject to availability at the time of booking. The *maximum* extension permitted is 10 - 14 days, depending on the airline. A deviation form, along with the surcharge fee of \$150, *should* be submitted at the time of initial payment, but will be accepted up to 120-days prior to departure. After processing, the request, any additional deviation expenses (car rental, train, hotel, etc.) must be paid, in full, to the Retail Department of Durgan Travel Service at the time of reservation. Download form from [www.durgantravel.com](http://www.durgantravel.com) or contact Durgan Travel at Toll Free 1-800-234-9959 to request a deviation form.

**RESPONSIBILITY:** Durgan Travel Service and their agents, in accepting bookings for this tour, clearly stipulate that they are not liable for faults or defaults of other companies and persons that may be used in the carrying-out of the tour services, also for accidents, baggage losses, delays, or cancellations, strikes, political unrest, riots, and acts of God and war, and changes in schedules. In the event it becomes necessary or advisable, for the comfort or well-being of the passengers, or for any reason whatsoever, to alter the itinerary or arrangements, such alterations may be made without penalty to the operator. Additional expenses, if any, shall be borne by the passengers. The right is reserved to withdraw the tour due to insufficient participation or for any reason whatsoever; also to decline to accept or to retain any person as members of the tour. The airlines and bus lines concerned are not to be held responsible for any acts, omissions, or events during the time the passengers are not on board. The pass contract in use by the airlines or bus companies concerned constitutes the sole contract between the company and purchase of this tour and/or passengers. The issuance and acceptance of receipt tickets and/or tour membership coupons, along with making the initial deposit, shall be deemed to be consent to and acceptance of the foregoing terms and conditions.

### RESERVATION FORM

NORTHERN ITALY LAKES TOUR - 9-DAYS/lg/ak/

CUT AND MAIL TO:  
DURGAN TRAVEL SERVICE  
125 MAIN STREET  
STONEHAM, MA 02180  
(781) 438-2224  
TOLL FREE: 1-800-234-9959

#### PLEASE INDICATE YOUR PREFERRED DATES OF TRAVEL:

- October 1 – 9, 2010 at \$1899 (credit card)/\$1849 (check/cash)  
 October 29 – November 6, 2010 at \$1749 (credit card)/\$1699 (check/cash)

Single, add \$420 *ONLY 4 singles per trip*.  Twin  Triple, same rate as twin

Trip Mate Travel Protection Insurance will be added to the package at \$199 premium per person twin/\$229 single and will be prepaid from my deposit. (*See policy inclusions above.*) **The insurance premium is paid out of your initial deposit and is non-refundable.**

**NO**, I do not wish to include the premium for Trip Mate Travel Protection Insurance. I realize that I am NOT covered by Travel Protection Insurance.

Please find enclosed a deposit of \$250 per person for \_\_\_ person(s) due as soon as possible, as space is limited and available on a first come, first served basis. Make your check payable to **DURGAN TRAVEL SERVICE**. I/we understand that the balance is due 75 days prior to tour departure and that full refunds, minus a \$10.00 service fee and the cost of insurance, will be returned to passengers if cancellation is given up to 90 days prior to tour departure date. Between 89 – 76 days prior to departure, the full deposit is non-refundable. Between 75 – 46 days prior to departure, 25% of the total tour price is forfeited. Between 45 – 36 days prior to departure, 50% of the total tour price is forfeited. Between 35 – 16 days prior to departure, 75% of the total tour price is forfeited. Within 15 days of departure – NO REFUND.

**NOTE: PLEASE ENSURE THAT ALL NAMES ARE FILLED-IN AS THEY APPEAR ON PASSPORTS.**

Name:  Mr.  Mrs.  Miss First: \_\_\_\_\_ Middle Name: \_\_\_\_\_ Last: \_\_\_\_\_  M  F  
Passport #: \_\_\_\_\_ Country of Issue: \_\_\_\_\_ Exp Date: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Phone (*home*): \_\_\_\_\_ (*business*): \_\_\_\_\_  
Date of birth: \_\_\_\_\_ Email: \_\_\_\_\_  
Roommate(s): \_\_\_\_\_ Passport #: \_\_\_\_\_ Country of Issue: \_\_\_\_\_ Exp Date: \_\_\_\_\_  
Roommate(s): \_\_\_\_\_  M  F Passport #: \_\_\_\_\_ Country of Issue: \_\_\_\_\_ Exp Date: \_\_\_\_\_  
Date of birth: \_\_\_\_\_ Email: \_\_\_\_\_  
In Case of Emergency, Notify: \_\_\_\_\_ Phone # \_\_\_\_\_  
Credit Card #: \_\_\_\_\_  VISA  MC  DIS Exp. Date: \_\_\_\_\_  
Name (*as it appears on credit card*): \_\_\_\_\_

**\*\*Please Note: Payment by cash or check is discounted.\*\***

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

R-07/06/10